

COIMBATORE CITY MUNICIPAL CORPORATION

CITIZEN's CHARTER

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COIMBATORE CITY MUNICIPAL CORPORATION OF COIMBATORE
CITIZEN'S CHARTER

1.INTRODUCTION

Tamilnadu is leading in many Urban Sector reforms. As part of its commitment to enhance the responsiveness and effectiveness of civic services rendered by the urban local bodies, The state Government decided to introduce 'Citizen's charter' in all the urban local bodies in G.O Ms No 58 MAWS Department dated 16.4.1998.the first edition of the released by all City Municipal Corporations and Municipalities in the State in the year 1998-1999. It has improved the transparency and effectiveness of the local body administration. Based on the experience gained over the past few years and the feedback, it has been decided to bring this second edition of the 'Citizens Charter' with improved information to citizens to make every citizens interaction with the civic body easy, simple, hassle free and efficient and also ensuring accountability and transparency.

This charter documents the citizens's entitlement to municipal services, quality of services, quick access to information, stages to redressal of grievances and time bound.

This charter also documents, apart from what we can offer the citizens, what the citizens can do to help us serve them better and what can be achieved if both of us join together.

2. OBJECTIVES

The citizen's charter is a commitment of the City Municipal Corporation of Coimbatore to achieve a STAR system.

Simple

Transparent

Accountable

Responsive

in the administration of the civic body in fulfilling the needs of the citizens of this city.

- By providing all important information to the Citizens about the services being delivered by the Municipal Corporation.
- By creating a system which will receive public grievances and redress the same qualitatively and in a time bound manner.
- By Soliciting the cooperation of the citizens in fulfilling their aspirations by mutual trust, confidence and help ad by making them aware of their duties to the community.
- By making each citizen's interaction with us easy, simple, hassle-free and efficient, while ensuring accountability and transparency.
- By introducing e-governance and automate access to all our function and services and by directing the resultant flow of efficiency-gains towards the citizens.
- By being fair, efficient, citizen-friendly and outcome –focused.

3. ABOUT THE CITY

The city of Coimbatore was constituted Municipality in the year 1866 and was subsequently constituted as a City Municipal Corporation from 1.5.1981. It has a population of and an extent .The city is divided into 100 wards and those wards are grouped into Zonal ward Committees.

The corporation council comprising of 100 ward councilors is headed by mayor, who is elected by voters of the city. The councilors elect a Deputy Mayor among them. The Zonal ward committees are headed by ward committee chairman elected by ward councilors of the respective zonal ward committee.

The executive wing is headed by the Commissioner and he is assisted by a team of officials like Deputy Commissioner, City Health Officer, City Engineer, Planning Engineer, , Corporation Education Officer, Assistant Commissioners of Zones and other officers.

Coimbatore, popularly known as Manchester of South India is well known for its textile industries and has excellent potentials for industrial growth. Because of its proximity to the hills of the Western Ghats, the city enjoys excellent climate throughout the year.

The City Municipal Corporation provides the following major services.

- 1. Water Supply**
- 2. Sewerage**
- 3. Waste Management**
- 4. Roads**
- 5. Drains**
- 6. Street Lights**
- 7. Public Conveniences**
- 8. Issues of Birth and Death Certificate**
- 9. Collection of tax and other revenue items through online services (In facilitation Centers and Banks)**
- 10. Administration of Maternity Centers and Dispensaries.**

The City Municipal Corporation also enforces and regulates the following activities.

- 1. Tax administrations**
- 2. Planning and Building permission**
- 3. Trade and Other licenses**
- 4. Registration of Birth and Deaths**

For each of the above services and activities, this Charter provides information about the details of services offered, response time for rendering the services or redressing grievances, whom to complaint in case of default for providing the required services and how a citizen can help.

The Charter lists the names of Mayor, Deputy Mayor and Councilors and their contact Telephone numbers of key officials dealing with major issues.

The co-operation of the citizens is solicited broadly in the following aspects:

- Segregate waste at source
- Do not throw waste in Drains, streets, etc
- Deposit wastes only at specified places and dust bins
- Do not allow children to defecate in open spaces
- Avoid connecting sewerage lines to open drains
- Avoid encroachments on public places
- Avoid occupation of roads and footpaths with unauthorized stacking of materials
- Avoid letting of waste water on the roads.
- Conserve rain water and provide rain water harvesting structures in every building
- Avoid leaving animals on roads and public places.
- Avoid misuse of public places including parks, open spaces, public toilets, markets, Bus stands.
- Plant trees within and in front of premises, water them and nourish them to grow

- Report leakage of water, bursting of water / sewage pipes, burning of street lights during day time, damage of public properties posing health hazard
- Avoid damage to public properties.
- Ensure prompt payment of property tax. Profession tax, water Charges, license fees and other Corporation dues.
- Adhere to Building Rules and avoid violations, unauthorized construction, etc
- Adopt universal immunization
- Complain to the right officer in time and liaise with the ward councilor.
- To use public toilets and sanitary complexes to avoid health hazard.
- To adhere to Solid Waste Management rules to keep the city clean

4. WATER SUPPLY

The City Engineer and his team of Engineers and Staff are responsible for ensuring protected drinking water supply in the city. For a population of 16 Lakhs (2011 Census), the city requires 250 million litres of water daily. On an average, the per capita supply is maintained at 135 lpcd (litres per capita per day).

The protected water supply for Coimbatore town is provided through four major water supply schemes.

1. Siruvani Water Supply (through Gravity System)
2. Pillur Water Supply (through Pumping System)
3. Aliyar Water Supply (through Pumping System)
4. Bhavani Water Supply (through Pumping System)

The head works of three water supply schemes are operated and maintained by Tamil Nadu Water Supply and Drainage Board and they feed the water to two different master service reservoirs maintained by Coimbatore Corporation and fourth one of Pillur-II scheme is maintained by Coimbatore City Municipal Corporation. From the master service reservoirs, all water supply schemes are being operated separately to the household connections and public stand posts through 126 storage reservoirs with 2380 k.m. length of distribution net work.

Owing to monsoon failure in the last three years, the water level of Siruvani dam touched the dead storage level. Hence the quantity of supply was reduced to 45 MLD instead of 98 MLD.

An alternate solution was found to meet the minimum needs of Siruvani fed area, the Pilloor water has been diverted by providing necessary pipe linking between Siruvani and Pilloor distribution network where ever possible.

Services / Functions

- Operation and Maintenance of Head works for water supply and distribution of drinking water to house holds and public stand posts
- Sanctioning new House service connections
- Conveyance and distribution of water for private and public uses
- Billing and collection of water charges
- Creating awareness among people to conserve water and construct Rain Water Harvesting structures

Response Time for Complaints

Details	Time Schedule / Response
I. Water Supply : (Subject to availability of Sanctioned strength of HSCs.) 1. a) Issue of application for new water supply house service b) Receipt of filled in applications with fees c) Issue of acknowledgement	At the Information Centre on all working days on the spot
d) Intimation to the applicant on rectification of defects noticed in the application	Within one week

e) After rectification of defects, issue of notice /chalan for remittance of fees for water supply connection	15 days
f) Effecting Water Supply House service connection	30 Days from the receipt of Application
II. Complaints / Defects	
1. Replacement of defective meter	15 days
2. Rectification of pollution in drinking water supply	Within 24 Hours
3. Arresting of Leakage of water in the mains	Within 24 hours
4. Minor repairs	2 days
5. Major repairs	3 days
6. Repairs to hand pumps	3 days
7. Repairs to public fountains	2 days
8. Repairs to India Mark 2 pumps / Bore wells	7 days
9. Deficiency in chlorination	24 hours
10.Prevention of Fire	At once

III. Special Demand	
1. Supply of water through tanker lorry	Within 24 hours, if piped water supply is interrupted
2. Supply of water through lorry for Marriage / Festival	3 - 5 days

Needed Cooperation from Citizen

- Avoid wastage of water. Do not use drinking water for gar-dening and other similar purposes
 - Avoid unauthorised drawing of water and use of motor pumps in Corporation connection to draw water.
 - Get the repairs attended after proper intimation to corpo-ration and under the supervision of Corporation Engineer-ing Staff
 - pay water charges and other dues promptly and avoid dis-connection
-
- Conserve rain water and construct Rain Water Harvesting structures in all buildings.
 - Keep the tap closed both in house and in public stand post to avoid pollution
 - Report water leakage and water theft as a public service
 - Do not tamper with water supply connection or meters

Whom to Contact for Redressal of Grievance

Initial Contact	Designation	Office Phone no.	Timing.
Ganapathy MSR.	J.E / A.E.	2511911	8.00 to 10.00 A.M.
			3.30 to 5.30. P.M.
Bharathi Park HLR	J.E / A.E.	2442236	8.00 to 10.00 A.M.
			3.30 to 5.30. P.M.
Gandhi Park LLR.	J.E / A.E.	2471009	8.00 to 10.00 A.M.
			3.30 to 5.30. P.M.
Singanallur	J.E / A.E.	2573172	8.00 to 10.00 A.M.
			3.30 to 5.30. P.M.
Sungam	J.E / A.E.	2312267	8.00 to 10.00 A.M.
			3.30 to 5.30. P.M.
Goundampalayam	J.E / A.E.	2400577	8.00 to 10.00 A.M.
			3.30 to 5.30. P.M.
Sundarapuram	J.E / A.E.	2676700	8.00 to 10.00 A.M.
			3.30 to 5.30. P.M.
Thudiyalur	J.E / A.E.	2642542	8.00 to 10.00 A.M.
			3.30 to 5.30. P.M.

Second Contact :

S.No	zone	Office Phone No	AEE Phone No	AC Phone No
1.	East	2572696	9442104100	9443799207
2.	West	2551700	9443799219	9489206055
3.	North	2513133	9442104109	9442501877
4.	South	2252482	9442104110	9489206001
5.	Central	2215618	9442104124	9489206045

Third Contact:

Executive Engineer: East Zone and North Zone – 94437 99243

West Zone and South Zone – 9442104113

Central Zone – 94437 44445

5. Underground Sewerage Scheme

The City Engineer and his team of Engineers and staff are entrusted with the responsibility of maintaining this service.

The Coimbatore city Sewerage System has been divided into Six Zones. The UGD system has been functioning in old developed areas from 1983 in zone 1 and 2 and from 1994 in zone 3 to a total length of 52.30 kms. Nearly 19000 Residential and \non Residential buildings have been provided with service connections.

Now as per the present population of the growing City, the Corporation extended to the zones upto eight. The Corporation has been decided to execute the Underground Drainage System to all eight Zones. And the project was approved by the Central Sanctioning & Monitoring Committee (CS&MC), Ministry of Urban Development Government of Tamilnadu has accorded Administration Sanction to this project in G.O. (D) no. 25 (3D) MA & WS (MA-II) Dept., dated: 24.10.2007. This project has been divided into six packages. ie. The First three packages are designed to provide Collection System to eight zones and the other three packages are Construction of Sewage Treatment Plants at Ukkadam with Capacity of 70 MLD, Nanjundapuram with Capacity of 40 MLD and Ondipudur with Capacity of 60 MLD. After Completion of this Project, 71200 Number of sewerage connections will be given to the public.

FUNCTIONS / SERVICES

- Operation and maintenance of installations relating to sewerage system
- Sanctioning of new house hold sewerage connections and maintenance of house hold connections
- Maintenance of sewerage Treatment plant and sewerage farms
- Cleaning of septic Tanks
- Revenue Collection

Response Time for Complaint Redressal
underground Sewerage Connection

Details	Time Schedule / Response
I. Sewerage Connection 1 a) Issue of application from b) Receipt of filled in application with fees c) Issue of acknowledgement	At the Information centre on all working days on the spot At information centre on all working days on the spot On the spot
d) Intimation to the applicant on rectification of defects noticed, if any, in the application	7 days
e) After rectification of defects, issue of notice / chalan for remittance of fees for drainage connection	7 days
f) Remittance of fees / issue of receipt	At the Information Centre
g) New Connection Commissioning	15 days
2. Complaints of Blockage / Leakage of drainage	24 hours
3. Rectification of defects in Drainage connection	2 days
4. Replacement of missing manhole lid	24 hours
II. Septic Tank Cleaning 1. Receipt of Application / Remittance of fees	At the Information Centre on the spot
2. Cleaning of Septic tank	Within 2 days

Needed Cooperation from Citizens

- Do not throw other waste including animal waste and de-bris into the sewage lines
- Do not connect sewage outlets to public open drains or roadsides
- Adhere to safety measures before entrusting cleaning of septic tanks etc to private persons
- Do not tamper sewage connections
- Pay tax and service charges promptly
- Avoid environmental pollution or nuisance due to your facility

Whom to Contact for Service Deficiency

Whom to Contact for Redressal of Grievance

S.No	zone	Office Phone No	AEE Phone No	AC Phone No
1.	East	2572696	9442104100	9443799207
2.	West	2551700	9443799219	9489206055
3.	North	2513133	9442104109	9442501877
4.	South	2252482	9442104110	9489206001
5.	Central	2215618	9442104124	9489206045

Executive Engineer: East Zone and North Zone – 94437 99243

West Zone and South Zone – 9442104113

Central Zone – 94437 44445

6. Public Health Section

Consultancy service for carrying out credit rating and AMRUT scheme

**Report for Information Requirement for Urban Local Bodies (ULBs)
Issuer Rating of Tamilnadu ULBs**

Infrastructure Status:

Indicator	City municipal Corporation
% of households having toilet facilities within premises	95%
No of Hospitals per 1,00,000 people	23

Demographic Profile:

Decadal Population Growth of the Corporation (As per census)

Census Year	Population	Corporation Area
1971	561686	105.60 Sq.km
1981	704514	105.60 Sq.km
1991	816321	105.60 Sq.km
2001	930882	105.60Sq.km
2011	1584719	257.04 Sq.km

Population 2011 Census	
Male	794063
Female	790656
Population Growth	1.21
Sex ratio	999
Child Sex ratio	956
Child Population (0-6 Age)	154426

**List of Information Requirement for Urban Local Bodies (ULBs)
Issuer Rating of Tamilnadu ULBs**

Indicator	CMC	State (Urban)	India (Urban)
Total Population	1584719	34949729	377105760
Total Population of UA(if)	1584719		
Share of ULB Population in District Urban Population (%)	40.12		
Population Growth Rate (AEGR) 2001-11	1.21	2.39	2.76
Area (Sq.km)	257.04		
share of ULB Area in district (%)	2.23		
Literacy Rate(%)	91.30	87.04	84.11
Schedule caste (%)	10.27	14.21	12.60
Schedule Tribes (%)	0.07	0.38	2.77
Youth 15-24 years (%)	15.94	17.12	19.68
Slum Population (%)	12.29	23.15	17.36
Working Area Group, 15-59 years (%)	68.38	67.23	65.27

7. HEALTH AND SANITATION

Solid Waste Management

The waste management in the city is entrusted with the Health Department and Engineering Department. The aim of the City Municipal Corporation is 100% collection of garbage generated in the city daily.

Solid waste management in Coimbatore City is a major function of Health Department. The area of the city is 105.88 sq.kms. This is divided in to 100 wards. The entire streets in the above 100 wards are put in to blocks for the purpose of sweeping.

Waste generated in the city is about 500 tonnes per day. The waste generated is swept and collected in 1549 dustbins and 2423 containers which are distributed in various

street corners and dumper boxes 2740 Sanitary Workers are employed by this Corporation. The collected garbage are transported to dust bins by hand-drawn push carts.

Functions / Services

- Daily street cleaning and transportation of wastes
- Night sweeping in Bus stands and market places
- Disposal of waste collected through various methods
- Removal of debris and construction wastes
- Special conservancy arrangements during festivals and other important occasions attracting large number of people.
- Bulk clearance of wastes in special premises like Kalyanamantapams, Hotels etc.,
- Maintenance and cleaning of public toilets, urinals on daily basis
- Removal of dead animals
- Fees collection.

Response Time for Redressal Of Grievance Waste Management

SI No	Details	Time Schedule
1.	Cleaning of Streets and Roads	Monday to Saturday from 5.30 a.m. to 10.30 a.m. from 2.30 p.m. to 5.30 p.m. at all places
2.	Market and Bus-stand places	From 9.00 p.m. to next day 4.00 a.m.
3.	Collection and removal of Garbage	Daily
4.	Cleaning of public toilets and urinals	Daily
5.	Complaints regarding non-removal of garbages	24 Hours
6.	Removal of dead animals	24 Hours
7.	Complaints regarding non sweeping of roads	24 Hours
8.	Complaints regarding removal of debris	3 days from intimation
9.	Complaints regarding removal of blockages in Public Toilets	24 Hours

Needed Cooperation from Citizens

- Do not throw waste into open drains or streets
- Clean your premises and deposit wastes in the designated points before street clearance by conservancy staff
- Segregate house hold wastes in to degradable and Non degradable
- Report non-clearance of garbage / debris to the designated authorities
- Keep your premises clean. Remove bushes and shrubs then and there. Prune trees abutting main streets and avoid obstruction to traffic and people's movement

- Use public toilets / urinals properly. Avoid nuisance in open spaces / road margins
- Pay administrative charges and fees promptly

Whom to contact for Service Deficiency

Details	Designation and timings
Initial complaint	Sanitary Inspectors
Second contact	Zonal Sanitary officers
Third contact	Corporation Health Officer

8.BIRTH AND DEATH REGISTRATION AND ISSUE OF EXTRACT

Under the Registration of Births and Deaths Act., the urban local bodies play a vital role in registering births and deaths within their territory and issue extracts of births / deaths to the citizens. The following officers are entrusted with the responsibility of registration in this corporation.

- | | |
|--|-------------------------|
| 1. The Assistant Commissioners
for the 5 Zones and
the Commissioner
for the Main Office | Custodian of
Records |
| 2. The Commissioner
for the City | Chief Registrar |
| 3. The Sanitary Inspector of the
concerned ward | Registrar |

Service / Functions

- | | |
|--|---|
| a) Birth Registration | within 21 days at the place of occurrence with the concerned Sanitary Inspector of the ward |
| b) Death Registration | within 21 days at the place of occurrence with the concerned Sanitary Inspector of the ward. |
| c) Issue of extract of
Birth register | By the concerned Sanitary Inspector for current year and previous year. By the Assistant Commissioners for the years for which the Registers are available with them. At the Main Office for which the Registers are available at the Main Office by the City Health Officer. |
| d) Issue of extract of
Death register | By the concerned Sanitary Inspector for current year and previous year. By the Assistant Commissioners for the years for which the Registers are available with them. At the Main Office for which the Registers are available at the Main Office by the City Health Officer. |
| e) Application via on line | Cost of application is Rs 12/- |

Service / Functions

- Birth Registration
- Death Registration
- Issue of extract of Birth Register
- Issue of extract of Death Register
- Application via online

Response Time For Services / Grievances

Details	Rate of fees (Fill up this Time column Schedule for all items)	Time Schedule
Registration of Birth From the Date of Birth	Nil	At once
1. Within 14 days		
2. From 15 days upto 30 days	Rs.2/-	At once
3. From 30 days upto 1 year	Rs.5/-	7 days
4. More than 1 year (with court order)	Rs.10/-	7 days
I. Registration of Child's Name in the Birth Register		
1. From the date of Birth upto 1 year	—	3 days
2. More than 1 year	Rs.5/-	7 days
II. Registration of Death From the date of death		
1. Within 7 days	—	At once
2. From 7 days upto 30 days	Rs.2/-	At once
3. From 30 days upto one year	Rs.5/-	7 days
4. More than 1 year (with Court Order)	Rs.10/-	7 days
III. Birth / Death Certificates		
Remittance of fees for 1st copy	Rs.12/-	7 days
Additional copy / each additional copy	Rs.2/-	7 days

Needed Cooperation from Citizens

- Register Birth immediately after birth
- Name the child, preferably before registration
- Register death immediately after occurrence
- Informants should be responsible persons who could give correct personal information
- Avoid nick names or alias names in giving information both for the Birth and Death
- Insist on giving details to the Hospital where delivery occurs for registration and a copy of the Report forwarded to the Registration Authority
- For extracts give correct details and pay the required fees for copies and search fees
- Do not insist on recording “Cause of death” in the extract for death certificate, as it is not given, even though the information is entered in the main register of deaths.

Whom to contact for deficiency of service:

Details	Designation and timings
First complaint	The Zonal sanitary Officers.
Second contact	The Assistant Commissioners.
Third contact	The City Health Officer.

It is national service to Register Birth / Death without omission

9. OTHER TRADES LICENSING

These are normally called “Dangerous and offensive Trades” The Corporation regulates and issues licenses for using any premises within the city for running trades and installation of machineries the reform. The responsibility of regulation and issue of license is entrusted with the following officials of the Corporation.

1. Sanitary Inspector
2. Sanitary Officer
3. Assistant Commissioner

The application form for running various trades along with the fees prescribed in the schedule has to be submitted in the Zonal Office along with relevant documents (i.e.) blue print, machineries installation permissions etc., The Sanitary Inspector of the concerned area will give his inspection report and on the basis of the inspection report, the traders will be issued with license to run the trade or license will be refused by the Assistant Commissioner.

Functions / Services

- Notify the trades, which need license together with the rate of license fees
- Field verification and issue of license / or renewed license
- Regulate trades by imposing appropriate conditions to avoid inconvenience and nuisance to the general public
- Fixation of rate of license fee and collection including belated fees

Response Time for Service /Grievance Redressal

S.No	Details	Time Schedule
1.	Issue of Application Form	At Collection Centre on all working days on the spot
2.	Receipt of application with Fees	At Collection Centre on all working days on the spot
3.	Intimation to the applicant regarding defects, if any	Within a week noticed in the application

4. After rectification of defects, Within 30 days from the receipt
issue of notice/chalan for of
application remittance of fees
5. Within 30 daysfromthe receipt Within 30 daysfromthe receipt 45 Days
6. Belated remittance of fees 25% Penalty

Renewal of License

Issue of Application Form	At Collection Centre on all working days on the spot
Receipt of application/ remittance of fees	At Collection Centre on the spot
Renewal of license	Within 45 days

Citizens Cooperation Solicited

- Avoid unauthorised running of trades or machineries without license
- Adhere to the license conditions scrupulously Obtain licence / renewal of
licence without omission and promptly
- Remit the fee dues promptly
- Do not encroach footpaths, streets by show causing
materials outside the shop.

Whom to contact for Deficiency of Service

Details	Designation and timings
Initial complaint	Sanitary Inspector 10 A.M. to 5.45 P.M
Second contact	Assistant Commissioner 10 A.M. to 5.45 P.M
Third contact	Commissioner 10 A.M. to 5.45 P.M

10. IMMUNISATION

This Corporation is playing an active role in Immunisation according to schedule and in nation wide special drives for immunisation. The City Health Officer of the corporation and his team of Doctors and Para – Medical staff are entrusted with the responsibility for immunisation programme.

The national wide immunisation schedule is hereunder

Immunisation to Children

1. BCG	With in 15 days of child birth
2. 'O" Dose Polio	With in 15 days of child birth
a) Pentavalant and OPV I Dose on	1 ½ months age of child with I Dose Polio
b) Pentavalant and OPV II Dose on	2 ½ months age of child with II Dose Polio
3. Pentavalant and OPV III Dose on	3 ½ months age of child with Polio
4. Injection IPV Vaccine Is given	During 6 th week and 14 th week of the children
5. Measles	10 months age of Child
6. T.T for AN mothers	Two doses at an interval of one Month One booster dose if the mother have TT in her previous pregnancy period. If this pregnancy is within 2 years of 1st pregnancy.
7. D.T. for children	in the age of 5 are 8 years
8. T.T. for children	in 10th year of birth
9. T.T for children	at 16th year of Birth

Whom to contact for Service / Grievance redressal

First compliant : Woman Medical officer of concerned
 Healthpost

Second compliant : City Health Officer CMC
 2395156

Third compliant : Commissioner Corporation
 2390261, 2390263

The above all immunisation are done in all 23 UHPs in every Wednesday. Apart from this the filed staff of there 23 Urban Health Posts are carry out this work in the specific booths located in different areas on all Wednesdays.

Function / Service

- Field survey and enumeration work by Para Medical Staff.
- Regular immunisation at designated places.
- Special nation wide programme in immunisation
- Creating awareness among people for timely immunisation

Response Time for service / Grievance

Details	Time Schedule
Immunisation	Every Wednesday
Polio immunisation to	
0-5 years children's	Every Wednesday

How can citizens help

Adhere to immunisation schedule for your child contact municipal authorities in case of any out break of dangerous disease.

11.Dispensaries and Maternity Centre and Urban Health Posts

There are 11 allopathic Dispensaries, 3 Ayurveda and 2 Siddha Dispensaries and 23 Urban Health Posts and catering free service to the poor. All these centres are managed by Medical officers and the para medical staff. They are under the overall supervision of Corporation City Health officer and Commissioner. The Location of Corporation Dispensaries

1. Cross Cut Road, Gandhipuram.
2. Ramalingam Colony.
3. Krishasamy Muthaliyar Road
4. Devangapattai Mecricar Road
5. D. B Road
6. Thirumal Street.
7. Selvapuram
8. Kempatty Colony
9. Ramanathapuram
10. Pappanaicken Palayam
11. Puliakulam

Aurveda Dispensaries

1. Singanallur
2. Kattoor
3. Pappanicken palayam

Siddha Dispensaries

1. Kempatty Colony
2. Thiagaraya New Street

In all the above dispensaries Minor ailments are treated with qualified Medical Officers and para Medical Staff. Medicines are supplied to the needy patients free of cost In these Dispensaries free. T .B check – up and free Medicines are issued. The sputum test is also done free of charge.

Leprosy Eradication is done in these centres by identifying affected person and free course of medicine supplied to these patients.

Public Health Lab

The laboratory is run by this corporation at Seethalakshmi urban health post. Sputum, Blood, Urine, Seminal analysis are carried out free of charge. ECG Machine is put in service in the laboratory. ECG is taken for patients on a minimum fees of Rs.40/- per test.

Urban Health Post	Location
1. Sreenivasapuram	X cut road, Gandhipuram
2. Jail road	Near park gate
3. Raja Street	Town Hall
4. 6th Street Extn.	Saibaba Colony, KK Puthur
5. Gokulam Colony	S. N Palayam
6. Mani Road	Telugupalayam
7. Perur Main Road	Selvapuram
8. Vysial Street	VVM Home
9. Pattunool kara Lane	Sukurvarpet
10. Raja Street	Ganapathy
11. Krishsamy Road	SLM home
12. Ramaligam colony	MM Home
13. Rathinapurai	Rathinapuri
14. Pioneer Mill Road	Peelamedu
15. Sowripalayam	Sowripalayam
16. Varatharajapuram	Upplipalayam

17. Trichy Road	Vasanthamill Singanallur
18. Sungam	Ramanathapuram
19. Main Road	Nanjuindapuram
20. Gandhi Park	R.K. Bai Centre
21. GanapathymaNagar	Gandhima Nagar
22. Neelikonampalayam	Neelikonampalayam
23. Villankurichi	Villankurichi

In all the above centres free A.N. check up is done on all Tuesdays and immunisation is done on all Wednesday. In Six Centres (SLM, MM Home, RK Bai, CTM Home, Singanallur + VVM Home, Uppilipalayam and Peelamedu) are attached with operation theatres in which tubectomy operation are done.

In all the above centres 1. IUD insertions are done free of charge. Oral pills and nirodh are issued on all week days . The following UHPS are having facility of ultra sonogram check up (SLM, CTM, Ganapathy, VVM Home of Singanallur). It is proposed to put at RK bai and M M Home ultra sonogramme facility.

The field staff and Medical Officer are educating public on personal Hygiene, family welfare and other Health activities.

Reponse time for service / grievance

1. Service Maternity	Round 24 Hrs
2. Dispensary	7.30 AM to 11AM 3 PM to 5 PM Except Sunday and Govt. Holidays
3. Advise on Family welfare	On all working days except Sundays.

Prevention of parent to Child Transmission of HIV

An Investigation and counselling department is run by this corporation with the aid of TNSACS Chennai. A Councillor is posted to council the AN mother visiting UHPs and Blood test is done for all A N mothers and their spouse for screening HIV.

The AN mothers are given with proper advice on preventing parent to child transmission of HIV.

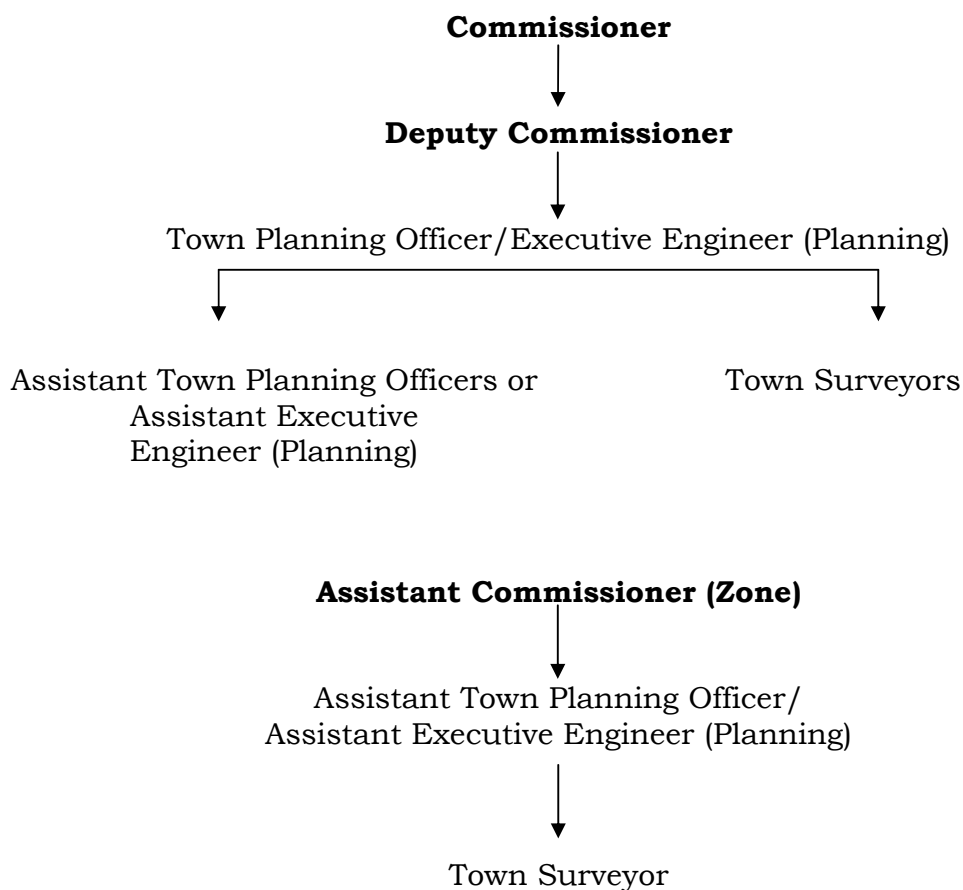
Whom to Contact

Details	Designation and timings
First Complaint	Medical Officer/ Women Medical Officer
Second Contact	City Health Officer Ph : 2395156
Third Contact	Commissioner Ph : 23960261

12.Town Planning

The Executive Engineer (Planning) is entrusted with the responsibility of Town Planning activities. This branch looks after regulation of building activities, layouts and planning permission. The planning permission is granted by composite Local Planning Authority headed by the District collector and the Building Permission is granted by the Commissioner.

Organisation Structure



How to Apply

Permissions / Licenses related to Town Planning applications have to be presented in the Auto DCR Cell of Main office Town Planning Section. ATPO/AEE (Planning), Town Surveyor, EE (Planning) will scrutinize applications before the approval of Commissioner / Deputy Commissioner as the case may be.

**List of Documents to be attached for
Building Permission**

1. Prescribed application
2. Ownership Proof
3. FMB & Other Survey Records
4. Plan (Site Plan, Plan of proposed project, Section, Elevation, Scheme extracts, Topo Sketch) to be prepared by licensed building surveyors.
5. Property Tax Receipt
6. Encumbrance Certificate.
7. Fees
8. Stability Certificate wherever applicable.

**List of Documents to be attached for
Layout proposal**

1. Prescribed application
2. Ownership Proof
3. FMB & Other Survey Records
4. Certificate obtained from Thasildar regarding
 - a) Land acquisition act
 - b) Land reforms act
 - c) Urban Land Ceiling act
 - d) That the land is not affected by floor
 - e) That no poromboke land is included.
5. Encumbrance Certificate for 13 years.
6. Site Plan, Topo sketch and scheme extract.
7. Plan of the proposed Project.
8. Fees.

Functions / Services

- Granting permission for constructions or alteration of building.
- Layout / Sub division plan approval.
- Action against unauthorized constructions, violation and encroachments.

Response Time for Service / Grievance Redressal Approval of Building Plan and issue of Building License.

S. No	Details	Time Schedule
1	Issue of applications forms / Remittance of fees.	At the Auto DCR cell on all working days at once.
2	Issue of acknowledgement	At the information Auto DCR cell at once.
3	Intimation to the applicant on rectification of defects noticed in the application	Within a week
4	Suggestions to the applicant for rectification of defects.	Within a week
5	After rectification of defects, issue of notice / Chalan for remittance of fees for building license	Within a week
6	Issue of Building License: 1. Upto and extent of 200 Sq.mtr 2. Above 200 Sq.mtr (on receipt of approval of the Local Planning Authority)	15 Days 15 Days
7	Application for renewal of building license	At Auto DCR cell at once.
8	Renewal of building license	7 days
9	Plot Sub-Division approval	30 days
10	Layout approval	30 days
11	License to Licensed Building Surveyors	30 days
12	Identification and report of Dangerous structures	30 days
13	Removal of encroachment in Roads and Corporation properties	15 days

How citizens can help

- Co-operation with enforcement staff
- No unauthorized construction or addition / alteration in the premises
- Start construction only after getting an approved plan.
- Do not buy plots for construction in unapproved layouts.
- Layout Developers to hand over Road, drains and other infrastructure to the Corporation after completion and before selling plots.
- Follow the building Rules, Development control Rules and other regulations.
- Not to encroach Corporation Reserve sites / Lands / roads.

13.ROADS, STREET LIGHTS

Roads

The City Engineer and his team of officers are entrusted with the responsibility of maintaining roads belonging to Corporation within the Corporation limit.

The Coimbatore Corporation is maintaining Street lights and Roads with in the City limit. The Corporation is maintaining 170.37 km length of Concrete roads, 1347.40 km. of B.T. surface roads and 426.67 km of Metal roads and also 182.75 km of Earthen roads. Moreover, the National Highway department is maintaining 7.46km of B.T. surface roads and the State Highways department is maintaining 3.20 km. of B.T. surface roads in side the Corporation limit.

In all five zones there are 41,077 numbers of Sodium vapour lamps, 18,840 numbers of Tube lights and 1023 numbers of Tower lights (each tower having 16 lights, Neturnal tower lights) Natural tower lights 8352 which are located on important roads, Road Junctions and flyovers. The maintenance of the street lights has been privatised.

Functions / services

- Construction and maintenance of roads, culverts, bridges, storm water drains.
- Repairs to potholes and bad patches
- Resurfacing the roads
- Widening and improvement of existing roads
- Repairs and maintenance of foot paths
- Maintenance of streets including street lights
- Provision of parking facilities
- Permitting display of advertisements
- Maintenance of traffic islands
- Maintenance of side drains, avenue trees,
- Flood control measures to reduce damage

Response time for service / Grievance redressal

S. No.	Details	Time Schedule
1.	Restoration of damages caused to roads due to natural calamities	3 days
2.	Filling of potholes in the roads	10 days
3.	Road cutting permission	7 days
4.	Patch work on roads	30 days
5.	Removal of encroachments causing hindrance to traffic	3 days
6.	Replacing of missing manhole lids on the drains	3 days
7.	Removal of debris and construction materials on road sides by the owner of the building	1 week
8.	If not removed by the owner, removal by Corporation on collection of expenses	1 Week
9.	Rectification of water stagnation	24 Hours
10.	Repair of drainage blockage Emergency	24 Hours
11.	Normal Street lights	3 days
	1. Repairs to Non-burning of street lights at main roads / streets	2 days
	2. Repairs of street lights at inner street	3 days

Citizens cooperation solicited

- Do not damage the roads for public functions. Adhere to guidelines prescribed there for
- Do not dump debris and garbage in street margins
- Avoid encroaching roads / streets
- Avoid cutting roads without permission
- Do not allow house hold waste water to flow on the streets
- Do not throw garbage into drains
- Do not connect sewer lines to public drains

- Report water stagnations, missing manhole lids, damaged lights and light poles
- Maintain avenue trees in front of premises

Whom to contact for service deficiency

Details	Designation and timings
First Complaint	Junior Engineer /Assistant Engineer
Second Contact	Assistant Executive Engineer - North Cell : 9442104109 Assistant Executive Engineer - South Cell : 9442104110 Assistant Executive Engineer - East Cell : 9442104100 Assistant Executive Engineer – West Cell : 9443799219 Assistant Executive Engineer –Central Cell : 9442104124
Third Contact	Executive Engineer – West, South Cell : 9442104113 Executive Engineer – East,North Cell : 9443799243 Executive Engineer – central

14.REVENUE RESOURCES

Property Tax :

Property Tax is a major revenue source for the Corporation. There are 5,10,898 nos of Property tax assessments and the annual demand is Rs.153.57 crores.

The Corporation has been divided into five zones. For Property tax, Profession Tax, Water charges and Non-tax items separate sections are functioning. Each zone is headed by Assistant Commissioner with the assistance of Assistant Revenue Officer, Administrative Officer, Superintendant, Special Revenue Inspectors, Bill Collectors and Junior Assistants. They have been given responsibilities of assessing Tax and Non-tax items for augmenting more revenue to corporation. In the Main Office, Asst. Commissioner (Rev), Deputy Commissioner and Commissioner are monitoring the entire process.

The rate of taxation in the Corporation and the added areas are given below.

“A” Old Coimbatore Municipal Area:

1	Tax for General purpose		6.00%
2	Water Tax and Drainage Tax		9.50%
	i) Water Tax :	6.50%	
	ii) Drainage :	3.00%	
3	Education Tax		2.50%
	Total		18.00%
4	Library cess : 10% of General Tax (on sl.no.1 & 2)		1.55%
	Total Tax		19.55%

(General Tax includes General purpose Tax (1)and Water and Drainage Tax (2)

“B” Old Singanallur Municipality area upgraded to Corporation w.e.f. 1981

1	Tax for General purpose	6.00%
2	Water Tax and Drainage Tax	6.50%
3	Education Tax	2.50%
	Total	15.00%
4	Library cess:10% of General Tax (on sl.no.1 & 2)	1.25%
	Total Tax	16.25%

(General Tax includes General purpose Tax (1) and Water and Drainage Tax (2))

“C” Old Town Panchayats merged w.e.f. 1981

Sl No	Old Town Panchayats	General purpose	Water Tax	Education Tax	Library cess	Total
1	Old Ganapathy, Singanallur, Vilankurichi & Coimbatore Rural Area	6.00%	2.50 %	2.50 %	0.85	11.85%
2	Old Telungupalayam Area	6.00%	1.50 %	2.50 %	0.75	10.75%
3	Old Kumarapalayam Area	6.00%	4.00 %	2.50 %	1.00	13.50%

**D” Added Panchayats and Municipalities w.e.f. 2011
(Council Resolution No.267 dt.27.02.2012)**

Sl No	Added Panchayats and Municipalities.	General purpose	Water Tax	Education Tax	Library cess	Total
1	Old Thudiyalur, Vellakinaru, Chinnavedampatti, Saravanampatti, Villanguruchi Town Panchayats and Kalapatti Village Panchayat Area.	6.00%	4.00%	-	1.00%	11.00%
2	Old kavundampalayam, Vadavalli, Veerakeralam Town Panchyats and Kuniyamuthur Municipality Area	7.25%	4.75%	-	1.20%	13.20%
3	Old Kuruchi Municipality Area	7.75%	5.25%	-	1.30%	14.30%

The Corporation Council in the resolution No.1615 dated 07.02.91 has implemented penalty provision for the buildings constructed in un-approved layouts. Construction without building plan approval and also deviated construction portion from the approved plan with effect from 01.04.1991. It is levied on half yearly basis with property tax at Rs.25/- for 100 Sq.ft and part thereof for below of 3000 sq.ft. un-authorised area and Rs. 50/- for 100 sq.ft and thereof for above 3000 sq.ft of un-authorised area.

Functions / Services.

- Determining rate of Tax and dividing zones for the purpose.
- Assessment of Tax on all new constructions and additional tax for additional constructions. Ensuring filling up of Self Assessment Returns by owners.
- Collection of Tax
- Transfer of Title to properties.

Response time for Service / Grievance redress

Sl	Details	Time Schedule
1	Assessment of Property Tax: Information regarding the assessment of Property Tax	At information centre on the spot
2	Issue of acknowledgement for self assessment return	At information centre on the spot
3	Application for inclusion in the assessment register	At information centre on the spot
4	Assessment Order for new and improvement to the existing Building	30 days
B	Name Transfer Issue of form / acknowledgement	At information centre on the spot
	Issue of Orders	20 days
1.	A & B Issue of Certified Copies Receipt of Forms and issue of acknowledgment	On the spot at information counter
2.	Receipt of fees	At information centre on the sport
3.	Issue of copies	7 days
C.	Settling tax complaints (Note: if any facility had been made online the information may be furnished here suitably altering the details and time schedule)	15 days
D.	Vacancy remission	30 days

Citizens co-operation solicited

- Report new/additional constructions promptly and file self assessment returns by fully furnishing the required information.
- Pay Tax promptly without leaving any arrears
- Insist on getting receipt for payment
- Avoid paying tax in installments

Whom to contact for service / complaint

Details	Designation with phone nos.
First Complaint	Special Revenue Inspector
Second Contact	Assistant Revenue Officer / Administrative Officer
Third Contact (if deficiency persists)	Assistant Commissioner East - 2572696 / 2577056 West - 2551700 South - 2252482 North - 2243133 Central-2215618
Deputy Commissioner	2382690

For Profession tax and other revenue sources also, a information required may be obtained from the same officers. Similarly, any delay or service deficiency can also complained to the same officers.

15.RAIN WATER HARVESTING

Rain water harvesting is collection of rain water for drinking and other purposes.

Why should Rain water be harvested or saved

- To meet water demand for domestic use
- To raise the ground water level
- To improve the quality of ground d water
- To prevent infiltration of sea water in nearby areas of sea shore.

Method of harvesting Rain Water

- Rain water can be harvested by two methods
- Rooftop harvesting
- Surface run off harvesting
- Rain water from roof top can be straight away let into water/Bore wells
- Rain water in the open spaces can be collected adopting various rain water harvesting methods.

Collecting Rain water from the terrace of the Buildings

- a) Collecting through well
- b)** Collecting through Borewell

To harvest Rain water in open space

- a) Percolation / recharge pit
- b) Percolation / recharge pit with bore
- c) Recharge trench
- d) Recharge well

Harvesting of Rain water thatched and tiled house

- Rain water from the thatched and tiled houses are collected through gutters in a small pit used as filter.
- Rain water can be collected on the thatched roof by using polythene sheets
- Rain water collected through filter can be stored in a tank or existing sump
- Approximately it costs Rs.800 to Rs.1000(Excluding storage tank)
- Rain water from the roof top collected through gutter can be stored directly in tanks for domestic use. However, bleaching powder to be added now and then for ensuring the quality of water.

Whom to contact for service deficiency

Details

designation and timings

For demonstration

Assistant Executive Engineer(Schemes)

For Installation

Phone : 9443733214 - 10 am to 6 pm on all working days

16.E-Governance

In so far as the Coimbatore City Municipal Corporation is concerned, a dedicated portal www.ccmc.gov.in is available to enable e-Governance not only involving Engineering, Public Health, Town Planning, Accounts, Establishment, Payroll and Human resource matters, but also to have an easy access by the public to contact the Corporation on all civics and societal aspects. In the context of the expanding horizons of modern systemic style of management to meet global needs, the Corporation has rightly reverted to e-Governance to serve the needs of the rapidly growing public.

This kind of system enables the corporation to have effective and efficient SMS based grievances Redressal system, modern communication system enabling coordination between the Corporation and the public. In sum, the system of e-Governance has proved an ideal and timely one to serve the day to day needs of the public.

Ever since e-Governance system was introduced in the Coimbatore Corporation in 2003, the first of its kind in the whole of the state, rapid strides have been made in matters of all tax collections, e- tendering ensuring cent percent transparency in the tender system, issuing online birth and death certificate in just 7 working days, (which matter in the past period had consumed months together), and enabling Tax payers to make Online payment without the need to visit the collection centres. The laudable aspect in the e-Governance, in particular about the town planning section is that the public can now submit the building plan approval applications through online, besides improved services like

e-auction, online grievance monitoring system through Facebook , Twitter, WhatsApp, Telegram, Mobile application for Public toilet maintenance & Garbage bin collection monitoring , Solar Energy System, Online water application, Assets management system, Financial accounting system, Biometrics and Waste Truck Management system and Unified communication System.

Website : www.ccmc.gov.in

Facebook : commr.cbe@gmail.com

Twitter : commr.cbe@gmail.com

Details of various application/ forms issued at information Centre

S.no	Details	Application fee
1.	Application for water supply HSC	–
2.	Application for underground Drainage Connection	–
3.	Application for approval of Building plan	
4.	1) Application for trade license	-
	2)Application for license under prevention of food Adulteration Act	-
5	1)Application of Birth Certificates	-
	2)Application for Death Certificates	-
6.	Property tax assessment return /name transfer application	-
7.	Application for assessment of property tax	-
8.	Property tax appeal form	-
9.	Form for acquiring property tax extract	-
10.	Form for acquiring additional copies of approved building plan	-
11.	Form for acquiring duplicate books of property / water charges/non- tax /profession	-

16.OTHER INSTIUTIONS AND SERVICE

S.no	Type of institution	nature of sevice
1.	Library/reading Room	-
2.		Staff attending holiday duties will regitster complaints of public through phone calls and redress them by taking appropriate action (Ph.No.2302323)

17.Telephone nos.of key officials of the City Municipal Corporation

Telephone nos. of key officials of the City Municipal Corporation				
Sl.No	Designation	Office	Residence	Cell
1	Commissioner	2390261	2543100	9442546000
2	Deputy Commissioner	2382690	-	94437 77666
3	City Health Officer	2395156	-	94437 99202
4	City Engineer	2394376	-	94437 44445
5	Executive Engineer(East)	-	-	9442104113
6	Executive Engineer(West)	-	-	9443744445
7	Town Planning Officer	2390261	-	94437 99236
8	Assisstant Commissioner (Accounts)	2390261	-	94437 99201
9	Accounts Office (WS)	2390261	-	94892 06046
10	Corpn.Education Officer	2390366	-	94892 06046
11	Assisstant Commissioner (Revenue)	-	-	9442104127
12	Public Relations Officer	2398786	-	94437 99230
13	Assistant Commissioner (E)	2572696	-	94437 99207
14	Assistant Commissioner (W)	2551700	-	9489206055
15	Assistant Commissioner (N)	2213133	-	94425 01877
16	Assistant Commissioner (S)	2252482	-	94892 06001
17	Assistant Commissioner (C)	2215618	-	9489206045
18	Assistant Executive Engineer (E)	2551700	-	9442104122
19	Assistant Executive Engineer(W)	2213133	-	9442104100
20	Assistant Executive Engineer(N)	2215618	-	9443799232
21	Assistant Executive Engineer(S)	2551700	-	9443799239
22	Assistant Executive Engineer (Scheme)	2213133	-	9443799236
23	Assistant Engineer(M.S.R)	2511911	-	9442104104
24	Assistant Engineer(H.L.R)	2442236	-	9489206000
25	Junior Engineer(L.L.R)	2471009	-	-
26	Asst. Engineer, Singanallur(W.S)	-	-	9442501792
27	Asst. Engineer, Sungam(W.S)	-	-	9442501792
28	Council Secretary	-	-	9442104128
29	Zonal Sanitary Officer(S)	-	-	9952707737
30	Zonal Sanitary Officer(W)	-	-	94421 04137

31	Zonal Sanitary Officer(N)	-	-	94421 04140
32	Zonal Sanitary Officer(E)	-	-	94421 04149
33	Zonal Sanitary Officer(C)	-	-	94421 04151
34	Asst. Town Planning Officer(E)	-	-	94437 99232
35	Asst. Town Planning Officer(N)	-	-	94421 04122
36	Asst. Town Planning Officer(S)	-	-	94437 99239
37	Asst. Town Planning Officer(W)	-	-	94421 04100

FORMAT

Coimbatore Corporation

POPULATION as per 2011 CENSUS (including new added areas if any)

S.No	Coimbatore Corporation Ward No.	Name of the added areas with ward no.	POPULATION			SCHEDULE CASTE			SCHEDULE TRIBE			
			Total	Male	Female	Total	Male	Female	Total	Male	Female	
1	1	Thudiyalur	2, 3, 4, 5	5612	2811	2801	769	387	382	7	4	3
2	2		6, 7, 8, 9	7235	3618	3617	1022	517	505	44	21	23
3	3		10, 11, 12, 13, 14	12296	6201	6095	777	398	379	2	1	1
4	4		1, 15, 16, 17, 18	8781	4479	4302	1300	640	660	0	0	0
5	5		2, 3, 4	15361	7825	7536	1603	853	750	194	98	96
6	6	Kavundampalayam Municipality	1, 14, 18	18394	9144	9250	1560	776	784	10	6	4
7	7		15, 16, 17	19872	10047	9825	714	337	377	18	11	7
8	8		10, 11, 12, 13	17880	9041	8839	1594	793	801	3	2	1
9	9		5, 6, 7, 8, 9	12401	6294	6107	2161	1090	1071	9	6	3
10	10		Coimbatore Corporation	64,	8405	4196	4209	1594	819	775	0	0
11	11	63		10449	5206	5243	386	196	190	0	0	0
12	12	62		14924	7481	7443	146	75	71	9	5	4
13	13	61		16101	7944	8157	952	485	467	0	0	0
14	14	60		13495	6761	6734	1205	589	616	13	8	5
15	15	Coimbatore Corporation	59	16567	8208	8359	1178	594	584	4	3	1

15	15	Coimbatore Corporation	59	16567	8208	8359	1178	594	584	4	3	1
16	16	Vadavalli (TP)	1, 2, 3, 4, 5, 6, 18	20162	10105	10057	1712	858	854	17	9	8
17	17		7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17	19711	9831	9880	1842	906	936	214	104	110
18	18		1, 2, 3, 4, 13, 14, 15	13200	6556	6644	1028	501	527	0	0	0
19	19	Veerakeralam (TP)	5, 6, 7, 8, 9, 10, 11, 12	10641	5294	5347	1028	484	544	4	2	2
20	20	Coimbatore Corporation	58	14056	6994	7062	784	383	401	29	12	17
21	21		57	17554	8522	9032	7277	3639	3638	40	19	21
22	22		34, 35	19298	9572	9726	4637	2320	2317	44	25	19
23	23		49	8805	4298	4507	68	35	33	0	0	0
24	24		48, 51	20519	10441	10078	451	232	219	0	0	0
25	25		36, 47	20378	10209	10169	331	182	149	16	7	9
26	26	Vellakinar (TP)	1, 2, 3, 4, 5, 14, 15	6847	3380	3467	2143	1035	1108	0	0	0
27	27	Cinnavedampatti (TP)	1, 2, 5, 6, 14, 15	9924	5066	4858	2165	1106	1059	0	0	0
28	28	Saravanampatti (TP)	1, 2, 4, 15	7759	3845	3914	674	334	340	10	7	3
29	29		10, 11, 12, 13, 14	11160	5623	5537	365	188	177	9	4	5
30	30		7, 8, 9	9119	4554	4565	379	188	191	9	5	4
31	31		3, 5, 6	4882	2485	2397	461	239	222	3	1	2
32	32	Velankirichi (VP)	1, 2, 3, 4	24235	12171	12064	2401	1222	1179	24	12	12

33	33	Kalapatti (TP)	1, 2, 3, 15	5730	2904	2826	609	302	307	5	2	3
34	34		4, 5, 6, 7	10672	5389	5283	1227	624	603	12	7	5
35	35		8, 9, 10, 11	11453	5708	5745	856	439	417	27	12	15
36	36		12, 13, 14	11731	5935	5796	719	360	359	14	8	6
37	37		3	13007	6353	6654	731	333	398	22	10	12
38	38	Coimbatore Corporation	2	15565	7722	7843	2347	1147	1200	10	6	4
39	39		1	13534	6758	6776	421	226	195	11	6	5
40	40		17	27002	13649	13353	2253	1161	1092	23	11	12
41	41		72	49138	24811	24327	4285	2195	2090	70	36	34
42	42		3, 4, 7, 8, 9, 10, 11, 12, 13	10198	5192	5006	1149	571	578	10	9	1
43	43	Vellakinar (TP)	6, 7, 8, 9, 10, 11, 12, 13	9151	4643	4508	871	441	430	6	3	3
44	44	Coimbatore Corporation	65	18169	9186	8983	1186	630	556	3	1	2
45	45		66	31028	15927	15101	4385	2223	2162	11	8	3
46	46		71	10585	5383	5202	455	242	213	8	5	3
47	47		70	21191	10743	10448	1381	704	677	9	4	5
48	48		69	23021	11663	11358	527	269	258	7	3	4
49	49		67, 68	23591	11830	11761	1052	534	518	13	7	6
50	50		33	12386	6124	6262	2475	1253	1222	11	6	5

51	51	Coimbatore Corporation	31, 32	13074	6466	6608	212	108	104	6	3	3
52	52		29, 30	17486	8733	8753	2692	1372	1320	0	0	0
53	53		18	13244	6591	6653	2605	1308	1297	0	0	0
54	54		28	8607	4869	3738	268	206	62	15	15	0
55	55		19, 20	23234	11488	11746	2668	1302	1366	17	10	7
56	56		16	21039	9815	11224	686	297	389	10	5	5
57	57		10	20916	10661	10255	2231	1114	1117	12	6	6
58	58		9	22132	11208	10924	1934	989	945	23	9	14
59	59		4	25497	12830	12667	3248	1612	1636	28	15	13
60	60		5	15336	7744	7592	1285	643	642	45	28	17
61	61		6	20326	10159	10167	2727	1340	1387	21	9	12
62	62		8	15683	7874	7809	1852	922	930	20	9	11
63	63		7	14034	6940	7094	4418	2187	2231	6	3	3
64	64		11	13961	6990	6971	2879	1412	1467	5	4	1
65	65		15	16585	8243	8342	2201	1091	1110	4	2	2
66	66		14	14426	7137	7289	1047	519	528	3	3	0
67	67		23	15145	7354	7791	654	323	331	4	1	3
68	68		24	12594	6187	6407	1466	703	763	0	0	0
69	69		22	13038	6520	6518	1619	801	818	0	0	0

70	70	Coimbatore Corporation	21	15980	7878	8102	6390	3140	3250	0	0	0
71	71		26	12388	6372	6016	2149	1213	936	23	13	10
72	72		27	9017	4406	4611	281	136	145	10	6	4
73	73		25	10084	4781	5303	2704	1351	1353	36	16	20
74	74		13	23107	11547	11560	2301	1138	1163	21	13	8
75	75		12	20023	9901	10122	1575	762	813	9	6	3
76	76		55	27779	14131	13648	1288	639	649	4	1	3
77	77		56	18088	9127	8961	2612	1308	1304	0	0	0
78	78		53	10876	5392	5484	1338	654	684	4	2	2
79	79		50, 52	21938	10983	10955	441	224	217	4	2	2
80	80		45, 46	17484	9013	8471	36	16	20	0	0	0
81	81		37, 38	15715	7833	7882	3931	1962	1969	0	0	0
82	82		39, 40	13483	6748	6735	11	4	7	0	0	0
83	83		44	13211	6717	6494	7	4	3	0	0	0
84	84		41, 43	20858	10430	10428	4497	2230	2267	0	0	0
85	85		42	10775	5477	5298	205	97	108	0	0	0
86	86	Kuniyamuthur Municipality	54	34790	17637	17153	984	477	507	0	0	0
87	87		1, 2, 21	14525	7227	7298	2835	1380	1455	29	10	19
88	88		17, 18, 19, 20	12998	6467	6531	772	389	383	13	6	7

Ward No.		Total	Male	Female	Total	Male	Female	Total	Male	Female
89	89	14, 15, 16	10875	5494	5381	1280	661	619	0	0
90	90	12, 13	11558	5704	5854	479	235	244	7	2
91	91	9, 10, 11	14569	7298	7271	1167	605	562	3	1
92	92	6, 7, 8	16474	8247	8227	1029	535	494	1	0
93	93	3, 4, 5	14925	7507	7418	2103	1072	1031	9	5
94	94	19, 20, 21	13619	6795	6824	718	370	348	30	14
95	95	1, 2, 3, 6	26576	13165	13411	4663	2259	2404	3	2
96	96	4, 12, 13	10920	5489	5431	621	323	298	10	4
97	97	17, 18	20687	10357	10330	1242	616	626	135	63
98	98	5, 11, 14	17541	8865	8676	1656	877	779	40	21
99	99	7, 8, 9	14387	7154	7233	1717	858	859	87	42
100	100	10, 15, 16	19937	9990	9947	2384	1199	1185	7	7
	Total		1584719	794063	790656	161744	81038	80706	1708	874
										834

For COMMISSIONER
COIMBATORE MUNICIPAL CORPORATION
COIMBATORE.

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16-6-11

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ORGANISATION STRUCTURE

