

Online employee Grievance redressal system+

The screenshot shows the Coimbatore City Municipal Corporation website. The main navigation menu includes HOME, ADMINISTRATION, DEPARTMENTS, CIVIC SERVICES, and CONTACT US. A search bar is located on the right. The page features a list of reforms with the following details:

Sl. No.	Document Name	Download
2	Online upto date service records	DOWNLOAD
3	Staff details and Seniority List	DOWNLOAD
4	Online Bio-Metric attendance system	DOWNLOAD
5	Online Payment of Salary and Wages	DOWNLOAD
6	Online employees grievance redressal system	DOWNLOAD
7	Suo-motu disclosure under RTI Act	DOWNLOAD

Below the reforms list, there is a section titled "REFORMS 2" with another table:

Sl. No.	Document Name	Download
1	Online issue of Notice inviting Tender and Providing tender documents	DOWNLOAD
2	Online submission of tender including online payment of EMD	DOWNLOAD
3	Online Payments to Contractor	DOWNLOAD
4	Geo tagging of assets created	DOWNLOAD

On the right side, there is a "RECENT ACTIVITIES" section with several entries, each featuring a photo and the text "Hon'ble LA Minister Function". At the bottom right, there are social media icons for WhatsApp, Apple, and a share icon.

The screenshot shows the "Grievances Redressal Platform" interface. The header includes the Coimbatore City Municipal Corporation logo and the text "Grievances Redressal Platform" with a language dropdown set to "English". The main content area features two primary actions:

- RAISE A GRIEVANCE:** Represented by a red circular icon with a document symbol. Below it, the text reads "I'm here to RAISE A GRIEVANCE" and "START HERE" in a yellow button.
- TRACK A GRIEVANCE:** Represented by a blue circular icon with a magnifying glass symbol. Below it, the text reads "I'm here to TRACK A GRIEVANCE" and "START HERE" in a yellow button.

An "Activate Windows" watermark is visible in the bottom right corner of the page, with the text "Go to PC settings to activate Windows."

File Edit View History Bookmarks Tools Help

404 Not Found Coimbatore City Municipal Corporation Zimbra: Sent CCMC

35.154.215.247/raise_grievance.php 60%

Coimbatore City Municipal Corporation

RAISE A GRIEVANCE

← Grievance Info Step 1 of 2

SELECT TYPE OF GRIEVANCE

- Engineering Regular
- Engineering Water Supply
- Public Health
- Town Planning
- Revenue
- Accounts
- Council Wing
- Education

Go to PC settings to activate Windows.

Windows Taskbar: 12:12 AM 4/8/2018

File Edit View History Bookmarks Tools Help

Admin Control Admin Control Fwd: - devold94 Coimbatore City https://tntender AMRUT Reform Microsoft Word CCMC Coimbatore City

ccmc-central.cmc.gov.in/W7ya5yVSWPV5rMC/register_grievance.php 80%

mycollection FRMINDEX YouTube CCMC CCMC Webmail Bio Metric Oracle Union - javatpo Oracle Character Func... CCMC grievance

CCMC-Central Grievances Search Register Grievance Reports Admin SMS Gateway Hello admin Logout

Register Grievance (1/2)

① User Details

* Name: Natarajan

* Phone Number: 9442501873

Email ID: Enter Email Id

Address: Enter Address

Pincode: Enter Pincode

* Priority: It's an Emergency

② Assign Details

* Channel: EMPLOYEES

* Department: Jnnurm

* Category: LEAVE

* Zone & Ward: Main Office JNNURM

* Assigned to: KARTHIK

Windows Taskbar: 19:03 11-04-2018

File Edit View History Bookmarks Tools Help

Admin Control | Admin Control | Fwd: - devold9 | Coimbatore Cit | https://Intende | AMRUT Reform | Microsoft Word | CCMC | Coimbatore City

ccmc-central.ccmc.gov.in/W7yaSvVSWPv5rMC/register_grievance.php

mycollection FRMINDEX YouTube CCMC CCMC Webmail Bio Metric Oracle Union - javatpo... Oracle Character Func... CCMC grievance

CCMC-Central Grievances Search Register Grievance Reports Admin SMS Gateway Hello admin Logout

Register Grievance (2/2)

* Subject: LEAVE

* Complaint: DUE TO VIRAL FEVER

CCMC Attachments: Choose Files

Back Confirm

19:04 11-04-2018

File Edit View History Bookmarks Tools Help

Admin Control | Admin Control | Fwd: - devold9 | Coimbatore Cit | https://Intende | AMRUT Reform | Microsoft Word | CCMC | Coimbatore City

ccmc-central.ccmc.gov.in/W7yaSvVSWPv5rMC/grievances_assigned.php

mycollection FRMINDEX YouTube CCMC CCMC Webmail Bio Metric Oracle Union - javatpo... Oracle Character Func... CCMC grievance

CCMC-Central Grievances Search Register Grievance Reports Admin SMS Gateway Hello admin Logout

Unassigned **Assigned** In Progress Cancelled Completed

665 Total Assigned Today 464 Due 0 Unassigned 15 assigned 0 In Progress 0 Completed

All Channel All Department All Zones All Wards All Dates All Priority All Grievances Download Report Clear All Filters

GID	Zone/Ward	Channel	Department	Subject	User Details	Assigned to	Action	Date Info
60586	Main Office/JNNURM	EMPLOYEES	Jnnurm	"It's an Emergency" LEAVE	Natarajan 9442501873	KARTHIK	Cancel START Reassign	Created Date: 04/11/2018 Due Date: 04/16/2018
60585	Main Office/JNNURM	CM Cell	Jnnurm	"Affects normal life" Cm cell petition :034959 Dated :03.0 7.2018	Vishwaprakash 000000000	Ravikannan	Cancel START Reassign	Created Date: 04/11/2018 Due Date: 04/16/2018
60584	Main Office/Townplan	CM Cell	Town Planning	"Affects normal life" Cm cell petition:040489 Dated:03.0 4.2018	Vishwaprakash 000000000	Ravichandran TPO	Cancel START Reassign	Created Date: 04/11/2018 Due Date: 04/16/2018
60583	North Zone/Ward - 031	CCMC Website	Engineering Water Supply	"Affects normal life" Drinking water not coming	Newlin rajkumar 9952153334	Sakthivel	Cancel START Reassign	Created Date: 04/11/2018 Due Date: 04/12/2018
60582	West Zone/Ward - 016	SMS	Engineering Regular	"It's a suggestion" noteven bore water s...	9443343398	Rajesh venu gopal	Cancel START Reassign	Created Date: 04/11/2018 Due Date: 04/12/2018

19:05 11-04-2018

