



# COIMBATORE DISTRICT GAZETTE

EXTRAORDINARY

PUBLISHED BY AUTHORITY

No. 20 ]

COIMBATORE, MARCH 26, 2016  
(Manmadha, Panguni 13 - ThiruvalluvarAandu 2047)

## Local and Municipal Notification

[Letter. No. 3434/2013 (JN—4), dated 02-03-2016.]

### COIMBATORE CITY MUNICIPAL CORPORATION

#### NOTIFICATION

Under the conditions imposed for the drawal of share of “General Performance Grant” vide condition No. Chapter IX under Para 9.77 & 9.78 the 14<sup>th</sup> Central Finance Commission Recommendations, the undersigned, holding the office of the Municipal Commissioner of Coimbatore City Municipal Corporation, is publishing the “Standardizes Service Level Bench Marking” for the year 2015-16 to 2019-20 comprising of four service sectors viz, Water supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Coimbatore City Municipal Corporation.

**FORMAT - B**

**COIMBATORE CITY MUNICIPAL CORPORATION.**

**Declaration of Service Level Standards Notification Format for the final year 2015 - 2016 to 2019 - 20**

Name of the Urban Local Body.	Name of the Corporation Commissioner/ Municipal Commissioner					Postal address with PIN code.					Phone & Fax nos.					Email Id.					
Coimbatore City Municipal Corporation	K. VijayaKarthikeyan					Corporation Building Town Hall, Coimbatore-641001.					0422-2390261					<a href="mailto:commr.coimbatore@tn.gov.in">commr.coimbatore@tn.gov.in</a>					
	Coverage of water supply Connections					Per capita supply of water					Extent of metering of water connections					Extent of non revenue water					
Benchmarks	100%					135 lpcd					100%					20%					
	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)	
1	44%	50%	70%	80%	100%	102 lpcd	115 lpcd	120 lpcd	125 lpcd	135 lpcd	26%	30%	55%	75%	100%	56%	46%	36%	26%	20%	
<b>Sewage Management</b>																					
	Coverage of toilets					Coverage of sewage network services network					Collection efficiency of the sewage network					Adequacy of sewage treatment capacity					
Benchmarks	100%					100%					100%					100%					
	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)	
1	80%	92%	95%	97%	100%	55%	65%	75%	85%	100%	25%	40%	50%	60%	100%	50%	80%	85%	90%	100%	

MCM on behalf of

COIMBATORE CITY MUNICIPAL CORPORATION

**Solid Waste Management Indicators**

Benchmarks	Household level coverage of solid waste management services					Efficiency of collection of Municipal solid waste					Extent of segregation of Municipal solid waste				
	Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)	Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)	Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
	100%					100%					100%				80%
1	60%	70%	80%	90%	100%	80%	90%	93%	97%	100%	80%	90%	93%	97%	100%

**Storm Water Drainage Indicators**

Benchmarks	Coverage of storm water drainage network					Incidence of water logging/ flooding				
	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Current (2015-16)	Target (2016-17)	Target (2017-18)	Target (2018-19)	Target (2019-20)
						0%				
1	52%	75%	77%	87%	100%	20%	15%	10%	5%	0%

  

Benchmarks	Continuity of water supply				Quality of water supplied				Efficiency in redressal of customer				Cost recovery in water supply services				Inefficiency in collection of water supply related							
	Current (2015)	Target (2016)	Target (2017)	Target (2018)	Current (2015)	Target (2016)	Target (2017)	Target (2018)	Current (2015)	Target (2016)	Target (2017)	Target (2018)	Current (2015)	Target (2016)	Target (2017)	Target (2018)	Current (2015)	Target (2016)	Target (2017)	Target (2018)				
	24 hours				100%				80%				100%				90%							
4H/4D	4H/3D	4H/2D	4H/1D	24H	75%	80%	85%	90%	100%	65%	70%	73%	75%	80%	60%	70%	80%	90%	100%	60%	75%	80%	85%	90%

Quality of sewage treatment

100%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
-16	80%	85%	90%	100%

Extent of reuse and recycling of treated sewage

20%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
-	10%	15%	17%	20%

Efficiency in redressal of customer complanits

80%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
-16	70%	73%	77%	80%

Extent of cost recovery in sewage management

100%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
-20	-16	-17	-18	-19

Efficiency in collection of sewage charge

100%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
19.43%	77%	85%	90%	100%

Extent of corporation solid waste recovered

80%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
-16	75%	77%	79%	80%

Extent of scientific disposal of corporation solid waste

100%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
-16	60%	70%	80%	100%

Efficiency in redressal of customer complanits

80%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
-16	65%	70%	75%	80%

Extent of cost recovery in SWM services

100%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
-16	25%	35%	45%	60%

Efficiency of cost collection of SWM services

90%

Current (2015)	Target (2016)	Target (2017)	Target (2018)	Target (2019)
-16	70%	80%	85%	90%

Coimbatore,  
2-3-2016.

**K. VIJAYAKARTHIKEYAN,**  
Commissioner,  
Coimbatore City Municipal Corporation  
Coimbatore District.